

# July 2017 – June 2018 ISP<sup>®</sup> Certification Program Review

Dianne Raynor, ISP<sup>®</sup>; ISP<sup>®</sup> Program Chair Carla Peters-Carr, ISP<sup>®</sup>; ISP<sup>®</sup> Program Vice-Chair

### Agenda



- Committee Organization
- ISP<sup>®</sup> Code of Ethics
- Policy Changes
- Program Enhancements
- Accomplishments
- Sub-Committee Reports
- Looking Forward
- Volunteer Recruitment



# **ISP<sup>®</sup> Program Committee**



	ISP <sup>®</sup> Certification Committee					54 <sup>th</sup> Board				
	Dian	ne Raynor ISP®	Dennis	Dennis Ariaga, ISP® ISP® Co-Chair Northern California Chapter						
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## **Code of Ethics**



- ISP<sup>®</sup>s and ISP<sup>®</sup> candidates must always demonstrate the highest levels of professional behavior and integrity, which includes, but is not limited to these characteristics:
  - Act in an honest, forthright, and dependable manner.
  - Follow and enforce all applicable security laws, regulations, orders, rules, policies, and procedures.
  - Safeguard classified and proprietary information at all times.
  - Place national security above all other work priorities.
  - Maintain proficiency in the appropriate security fields.
  - Assist fellow security professionals who are in need.
  - Balance security needs with operational and research requirements.
  - Refrain from negative actions such as starting rumors, making slanderous statements, and embarking on character assassination.



# **Policy Changes**





# Developed new ISP-5034 *Privacy Policy* dated 10/2017



## **Program Enhancements**



- Developed an on-line, secure portal for exam question collaboration.
- Transitioned from manual beta tests to the Prometric test platform.
  - Automatic test results and reports for analysis
  - More secure test environment





# 7/2017 – 6/2018 Accomplishments



- Completed Confidentiality and Conflict of Interest (CCOIs) for the new board year.
  - ISP<sup>®</sup> Committee
  - All ISP<sup>®</sup>s
  - All beta testers
- Completed a beta test with ISP<sup>®</sup>s with five to eight years' experience using the Prometeric test platform for the first time.
- Completed a beta test for the Conforming Change 2 (CC2) new and revised questions using Prometeric test platform for the first time.
- Launched the new exam containing the CC2 material.
- Maintained 423 active ISP<sup>®</sup> recipients.
- Obtained 2017-2018 program ANSI Accreditation.
- Completed the annual program review and presented to President Arriaga.



# 7/2017 – 6/2018 Accomplishments (continued)



- Completed testing for 22 candidates during the 2018 seminar in Dallas, TX.
- Completed a 100% review of all test questions for content and statistical relevance.
- Maintained the roster of volunteers subject to the two-year ban between EPP and ISP<sup>®</sup> Committee participation.
- Completed a post-exam survey and received 15 responses.
- Developed an on-line, secure portal for exam question collaboration.
- Completed all seminar ISP<sup>®</sup> events and staffed the ISP<sup>®</sup> booth
- Awarded the 2018 James N. Hickok, II Industrial Security Professional (ISP<sup>®</sup>) to:
  - Dotti Bitner, ISP<sup>®</sup>
  - Lisa Doman, ISP<sup>®</sup>
  - Debora Young, ISP<sup>®</sup>



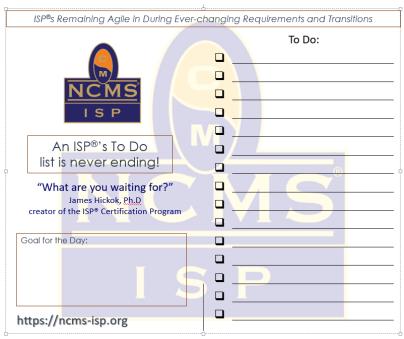
THE SOCIETY OF INDUSTRIAL SECURITY PROFESSIONALS

# 7/2017 – 6/2018 Accomplishments (continued)



- Completed all seminar ISP<sup>®</sup> events and staffed the ISP<sup>®</sup> booth.
- Introduced and provided new ISP<sup>®</sup> marketing items.





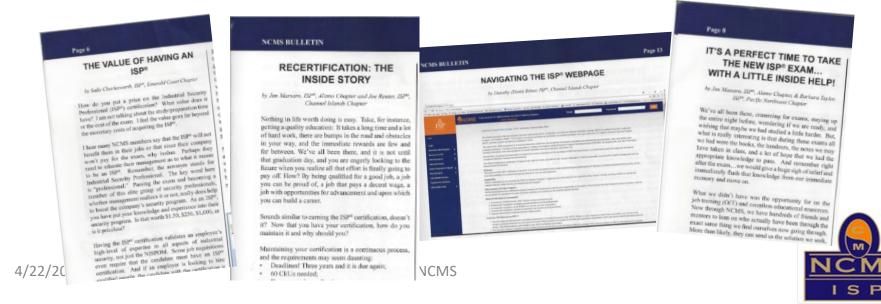


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# 7/2017 – 6/2018 Accomplishments (continued)



- Published articles in the Bulletin
  - September/October 2017: The Value of Having an ISP<sup>®</sup> by Sally Charlesworth, ISP<sup>®</sup>
  - November/December 2017: *Recertification: the Inside Story* by Jim Massaro, ISP<sup>®</sup>
  - January/February 2018: Navigating the ISP<sup>®</sup> Website by Dorothy (Dotti) Bitner, ISP<sup>®</sup>
  - May/June 2018: It's a Perfect Time to Take the New ISP<sup>®</sup> Exam . . . With a Little Inside Help! by Jim Massaro, ISP<sup>®</sup>



### 7/2017 – 6/2018 Accomplishments (continued)



#### Developed and published three issues of the ISP<sup>®</sup> Insight August 2017 ~ December 2017 ~ February 2018

ISP<sup>®</sup> Insights - The Newsletter for the NCMS, Inc. ISP<sup>®</sup> Community FOR ISP<sup>®</sup> DISTRIBUTION ONLY

Volume 2, Issue 3

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2017-2018 NC



Chair's Corner (page 2) Welcome New ISP5© (page 2) From the archives: Original ANSI Accreditation (page 3) Recertifying or Decertifying (page 4) ANSI Continued Accreditation (page 5) Editor @ lisa.doman@mantech.com

#### About Selflessness

#### From the Editor

In reading through the NCMS Strategic Plan of the 54th Bard Board of Directors (Plan) (Ms. Aprille L. Abbott, ISP®. Greating ISP ( President) and through the Plan's multifaceted strategic goals (of which there are SIX), I learned something year. I can be endearingly noble shout our Poord a SIX endearingly noble about our Board of Directors (BoD) accomplishmen Not only does our BoD provide an ANSI accredited humbled by the certification for us to obtain through NCMS supported will publish a preparation and available testing venues, but the ISP® accomplishm itself is nurtured as a most vital component of our experiences within this exceptional organization. To if Carla and paraphrase the Strategic Goals

Committee Strategic Goal #1: Provide incentives for innovation and seconds and contributions to the field (such as Society and ISP\* have sever Awards).

- that we wa Strategic Goal #2: Maintain and enhance the ISP® The follot Certification Program and its accreditation.
- strategic Strategic Goal #3: Provide Security training for security Conform professionals.
- happy to Strategic Goal #4. Expand NCMS membership and timefra outreach to ALL security professionals.
- 1) Strategic Goal #5: Maintain effective and ethical operations of the Society. 2)
  - Strategic Goal #6: Maintain growth of the Cybersecurity/Information Assurance program I titled this short editorial "About Selflessness" since it is an amazing feat to thoughtfully prepare, organize,

#### Thanks to Lisa Doman, ISP<sup>®</sup> our editor!

ISP<sup>®</sup> INSIGHTS NEWSLETTER publish, and EX organization. N encourage ISP( the 54rd Board Vol 3 Issue 01 Selflessness is Directors for t success of all know of their ourselves and See the article NCMS Young, ISP® received its a ISP<sup>®</sup> Insights September, a carefully acc Carla, our Is From the Editor (page 1) Chair's Corner (page 1) Welcome New ISP<sup>a</sup>s (pa us your artic Insights nev other Introductions: Your ISP<sup>a</sup> (page 2) ISPs Code of Ethics (page 6) tees (page 2) Editor @ lisa.doman@mantech.com

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#### From the Editor

Belated Happy New Year, ISP\*s - from all of those NCMS leaders supporting the ISP\* certification (and we will introduce these fime folks in this newsletter) you are wished a year filled with enduring friendships, joyfal opportunities to mentor and be mentored, and unyielding support from your colleagues as you excel through the challenges facing Industrial Security. If "change" is a just another word for "different," then we can confidently meet the changes continually affecting our profession knowing that our foundations do not change our principles guiding ISP\* ethical standards and the methods in which we oversee our daily professional responsibilities do not change. Agreeably, the methods we are asked to learn may be different, but that is not something we ever worry about - our founding principles and directives remain consistent. Change is

mething to be feared; but rather, overcome. Did sow that NCMS has over 7,000 members, and

ISP<sup>8</sup> Insights - The Newsletter for the NCMS, Inc. ISP<sup>8</sup> Community

February 2018

candidate to ISP\* Exam test taker to recertification candidate and beyond - knows what it takes to be steadfast and loyal. These ISP\*s are Sheri, Paul, Rhonda, Christine and Karen, the ISP\* Subcommittee Chairs serving Dianne and Carla who are loyal to you and to the ISP\* that you have earned. This newsletter will introduce these folks, and though you may already know who your ISP" leadership is, it is a pleasure to share with our newest of the "1/10" the wonderful folks who back you each day, and for all of them, we are now counting years of volunteerism. In gratitude to our ISP\* Subcommittees, this issue is dedicated to them. Remember, ISP\* Insights is prepared in service to you and we welcome your comments and suggestions.

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Chair's Comer Dianne Raynor ISP\*, Chair

Carla Peters-Carr ISP\*, Vice-Chair Certification Committee 2017-2018 NCMS Board of Directors isp\_chair@classingut.com





Carla Peters-Carr ISP

As we enter another year, we look forward to building on last year's significant accomplishments! Between

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From the Editor (page 1)

ISP<sup>®</sup> Insights

Wiscome New ISPS9 (page 2) Proper Use of ISP6 Logo (Lis Font ISP9) (page 3) Keep Track of Your CEUs (Koren Brown ISP9)(page4) The NCMS Bulletin... (Jim Nassaro ISP9)(page4)

ISP" and ANSI

From the Editor Greetings Fellow NCMS Members, it gives me great

leasure to share some fundastic news with you! So

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Editor @ lisa.doman@mantech.com

#### THE SOCIETY OF INDUSTRIAL SECURITY PROFESSIONALS

### **Certification Sub-Committee** Sheri Escobar, ISP<sup>®</sup> Chair



- Welcomed 29 new ISP<sup>®</sup> recipients.
- Presented two Brown Bag presentations on Certification.
- Reviewed and updated Certification tri-folds and documents.
- Responded to requests for information regarding certification qualifications and testing requirements.
- Reviewed resumes of applicants and potential applicants to verify qualifications.
- Exploring initiative to partner with NCMS chapters without ISP<sup>®</sup>s or an ISP<sup>®</sup> committee to support ISP<sup>®</sup> requirements.



### Recertification Sub-Committee Karen Brown, ISP<sup>®</sup> Chair



- Co-presented two Recertification and CEU WebEx sessions on March 2017 and May 2018.
- Reviewed and updated documents and tri-folds.
  - Recertification Tri-fold
  - Quick Reference Guide
- Completed 114 recertifications between July 2017 and June 2018.



### Exam Generation Sub-Committee Rhonda Peyton, ISP<sup>®</sup> Chair



- Exam Subcommittee currently conducting a full exam review, results due 17 May 2019.
- Provided reports on the too easy/too hard questions to the psychometricians; data based on statistical analysis.
  - -Reviewed questions flagged as too easy / too hard.
- Reviewed exam questions to validate correlation to current policy and question source documentation.
- Produced an exam questions status spreadsheet to track the use of questions on exam forms C and D in February 2018
- Generated an updated exam master for the core and elective questions in March 2018.
- Reviewed and updated ISP Exam Maintenance Policy, May 2018
- Submitted ISP Exam Subcommittee Article, May 2018
- Generated/review results for two beta tests in 2017



### **CEU\* Sub-Committee** Jim Massaro, ISP<sup>®</sup> Chair



- Reviewed approximately 400 training agendas and programs from Chapters, other security agencies, formal training agencies, and individuals for CEU award determination.
  - 10% return for more information or documentation!
- Co-presented two WebEx sessions for Recertification and CEUs.
- Assisted chapter chairs with describing the process and criteria of selfassigning up to two CEUs for chapter meetings.
- Determined CEUs for the WebEx Brown Bag training sessions.
- Assisted individuals with locating ISP<sup>®</sup> Examination proctors.
- Responded to numerous phone requests for CEU determinations.

Our mission is to attain the maximum CEUs per training session within the appropriate accreditation requirements.



# New Questions Sub Committee Christine Burnsides, ISP<sup>®</sup> Chair



- Added a cyber/Risk Management Framework (RMF) Subject Matter Expert (SME) to the sub-committee.
- Assisted with new questions resulting from government policy changes.



# Looking Forward



- Transition to the Prometric Exam Centers.
- Retire the proctor program.
- Retire the five electives.
  - Continue publishing the Insights.
- Continue activities, reports, and assessments to assure a successful new five-year ANSI Accreditation!
- Develop a strategic plan for growing the program to include surveys.
- Increase presence in social media.
- Review and update the Job Skills Analysis (JSA).
- Review and replace JPAS questions with DISS questions.
- Develop questions for the new Contracts Classification System (NCCS).
- Develop questions for the new National Industrial Security System (NISS), which replaces the ISFD/e-FCL system.
- Add the ISP<sup>®</sup> Certification to the Credential Engine, a 501<sup>©</sup>(3) non-profit organization at credentialengine.org
  4/22/2019



# **Volunteer** Recruitment



Me! I'll do it!

Pick me!

# Are you volunteering?

ISP<sup>®</sup>s support national and chapter committees in a wide variety of ways. We can match your passion to a great opportunity! You earn CEUs for your ISP<sup>®</sup> recertification and **Ooo! Ooo!** 

help build a stronger program!

# Volunteer: We need you!!

### Committee Volunteer Opportunities:

- 1) Job Skill Analysis (JSA) annual review
- 2) Beta Testers
- 3) Subject Matter Experts (SMEs)
- New Exam Questions for the National Industrial Security System (NISS), Defense Industrial Security System (DISS), and NISP Contracts Classification System (NCCS).

NOTE: Committee Lead contacts you, submit resume, and then selection



## For more information . . .



For more information or to contact the current committee members, click the ISP<sup>®</sup> graphic or paste <u>https://ncms-isp.org/</u> into your browser.







# This concludes the July 2017 – June 2018 ISP<sup>®</sup> Certification Program Review